NK-VRC User Guide

Version 04

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2. We will do our best to understand our customers' requirements.
3. We will not ship crap.
4. We will be great to work with.
5. We will do something extra for our customers, as an apology, when something big goes wrong and it's our fault.
6. We will keep our promises.
7. We will treat the competition with respect.
8. We will cooperate with and help other friendly companies.
9. We will go above and beyond in times of crisis. *If there's no one to authorize the required action in times of company or customer crisis - do what you know in your heart is right. (You may rent helicopters if necessary.)*

NK-VRC · User Guide

- Ross Part Number: **9807DR-1009-04**
- Release Date: July 2, 2015.

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Patents

Patent numbers US 7,034,886; US 7,508,455; US 7,602,446; US 7,802,802 B2; US 7,834,886; US 7,914,332; US 8,307,284; US 8,407,374 B2; US 8,499,019 B2; US 8,519,949 B2; US 8,743,292 B2; GB 2,419,119 B; GB 2,447,380 B; and other patents pending.

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Important Regulatory and Safety Notices to Service Personnel

Before using this product and any associated equipment, read all the Important Safety Instructions listed below so as to avoid personal injury and to prevent product damage.

Products may require specific equipment, and /or installation procedures be carried out to satisfy certain regulatory compliance requirements. Notices have been included in this publication to call attention to these Specific requirements.

Symbol Meanings

The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product. Failure to heed this information may present a risk of damage or injury to persons or equipment.

Warning

The symbol with the word "**Warning**" within the equipment manual indicates a potentially hazardous situation, which if not avoided, could result in death or serious injury.

Caution

The symbol with the word "**Caution**" within the equipment manual indicates a potentially hazardous situation, which if not avoided, may result in minor or moderate injury. It may also be used to alert against unsafe practices.

Notice The symbol with the word "**Notice**" within the equipment manual indicates a situation, which if not avoided, may result in major or minor equipment damage or a situation, which could place the equipment in a non-compliant operating state.

Warning Hazardous Voltages The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of shock to persons.

ESD Susceptibility This symbol is used to alert the user that an electrical or electronic device or assembly is susceptible to damage from an ESD event.

Important Safety Instructions

1. Read these instructions.
2. Follow all instructions and heed all warnings.
3. Refer all servicing to qualified service personnel.
4. The equipment's external power supply AC appliance inlets are the means to disconnect the product from the AC Mains and must remain readily operable for this purpose.
5. To avoid the risk of electrical shock and to completely disconnect the apparatus from the supply AC appliance inlets prior to servicing.

Warning

6. The safe operation of this product requires that a protective earth connection be provided. A grounding conductor in the equipment's external power supply line cord provides this protective earth. To reduce the risk of electrical shock to the operator and service personnel, this ground conductor must be connected to an earthed ground.
7. Indoor Use: WARNING: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.
8. Warning: This product includes an "Ethernet Port" for connection to a local area network (LAN). This Ethernet port interface is designed for intra-building networks only.

   Do not connect this port to networks that go outside of the building.

EMC Notices

US FCC Part 15

This equipment has been tested and found to comply with the limits for a class A Digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a Commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Notice Changes or modifications to this equipment not expressly approved by Ross Video Ltd. could void the user's authority to operate this equipment.

CANADA

This Class "A" digital apparatus complies with Canadian **ICES-003**.

Cet appareil numerique de la classe "A" est conforme a la norme **NMB-003** du Canada.

EUROPE

This equipment is in compliance with the essential requirements and other relevant provisions of **CE Directive 93/68/EEC**.

INTERNATIONAL

This equipment has been tested to **CISPR 22:1997** along with amendments **A1:2000** and **A2:2002** and found to comply with the limits for a Class A Digital device.

Notice This is a Class A product. In domestic environments, this product may cause radio interference, in which case the user may have to take adequate measures.

Warranty and Repair Policy

The product is backed by a comprehensive one-year warranty on all components.

Notice Changes or modifications to this equipment not expressly approved by Ross Video Limited could void the user's authority to operate this equipment.

If an item becomes defective within the warranty period Ross will repair or replace the defective item, as determined solely by Ross.

Warranty repairs will be conducted at Ross, with all shipping FOB Ross dock. If repairs are conducted at the customer site, reasonable out-of-pocket charges will apply. At the discretion of Ross, and on a temporary loan basis, plug in circuit boards or other replacement parts may be supplied free of charge while defective items undergo repair. Return packing, shipping, and special handling costs are the responsibility of the customer.

This warranty is void if products are subjected to misuse, neglect, accident, improper installation or application, or unauthorized modification.

In no event shall Ross Video Limited be liable for direct, indirect, special, incidental, or consequential damages (including loss of profit). Implied warranties, including that of merchantability and fitness for a particular purpose, are expressly limited to the duration of this warranty.

This warranty is TRANSFERABLE to subsequent owners, subject to Ross' notification of change of ownership.

Extended Warranty

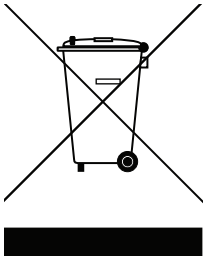
For customers that require a longer warranty period, Ross offers an extended warranty plan to extend the standard warranty period by one year increments. For more information, contact your regional sales manager.

Environmental Information

The equipment that you purchased required the extraction and use of natural resources for its production. It may contain hazardous substances that could impact health and the environment.

To avoid the potential release of those substances into the environment and to diminish the need for the extraction of natural resources, Ross Video encourages you to use the appropriate take-back systems. These systems will reuse or recycle most of the materials from your end-of-life equipment in an environmentally friendly and health conscious manner.

The crossed-out wheeled bin symbol invites you to use these systems.



If you need more information on the collection, reuse, and recycling systems, please contact your local or regional waste administration.

You can also contact Ross Video for more information on the environmental performances of our products.

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Introduction

Thank you for purchasing the Ross Video NK-VRC Virtual Routing Core. This device provides virtual routing and resource management capability to an NK Series routing switcher system. With Ross Video's reputation for delivering leading-edge routing switcher equipment and our unsurpassed level of customer service and support, you can look forward to many years of reliable broadcasting. Please read this guide thoroughly and retain it for future reference.

Overview of this Guide

This guide is for system administrators, installers, and operators of the Ross Video NK-VRC. It provides instructions on how to connect the NK-VRC to your routing switcher system, how to configure the NK-VRC using DashBoard software, and how to operate it. It assumes that you are experienced with general broadcast concepts, and that you are familiar with the planning requirements for a routing switcher system.

Overview

NK-VRC Features and Components

The NK-VRC Virtual Routing Core provides the following features:

- virtual routing for a complex NK Series routing switcher system
- up to 1000 virtual source mappings to physical inputs
- up to 1000 virtual destination mappings to physical outputs
- resource management
- four status LEDs for status/error indications
- compact 1 RU design
- software is fully upgradeable using DashBoard.
- slim modular design integrates with NK Series devices via T-Bus using straight CAT5 Ethernet cables

T-Bus Control System

The NK-VRC is connected to other devices via the T-Bus Control System, a multi-drop RJ-45 control system supporting collision detection and half-duplex communication. The T-Bus Control System minimizes cable connections between devices, acting as both a reliable means to provide phantom power to devices and as the communications line.

The Heartbeat

The NK-IPS indicates its status using a pulsating front panel LED called the Heartbeat.

Figure 2.1 *Heartbeat display*

Typical System Equipment

The NK-VRC is used when you require virtual routing or resource management. Using DashBoard, you can map inputs and outputs from routing switchers through to the NK-VRC for control via any remote control panel. These parameters can be saved in a configuration file (.cbd) and sent to an NK-VRC at any time using DashBoard. The SmartPaste function can also be used to quickly duplicate a configuration file or device configuration to another device. Therefore, if an NK-VRC is used in a number of different operating scenarios, the configuration can be changed easily and quickly.

Typical equipment in an NK Series routing switcher system where an NK-VRC would be used includes:

- one or more NK Series routing switchers
- an NK-IPS Network Bridge
- control panels and devices (i.e. RCP-NKM, RCP-NKQ, NK-3RD)
- a PC running DashBoard
- standard source and destination equipment (i.e. cameras, VTRs, servers)
- optionally, one or more external resources (i.e. openGear, ADC, DAC, up-converter)

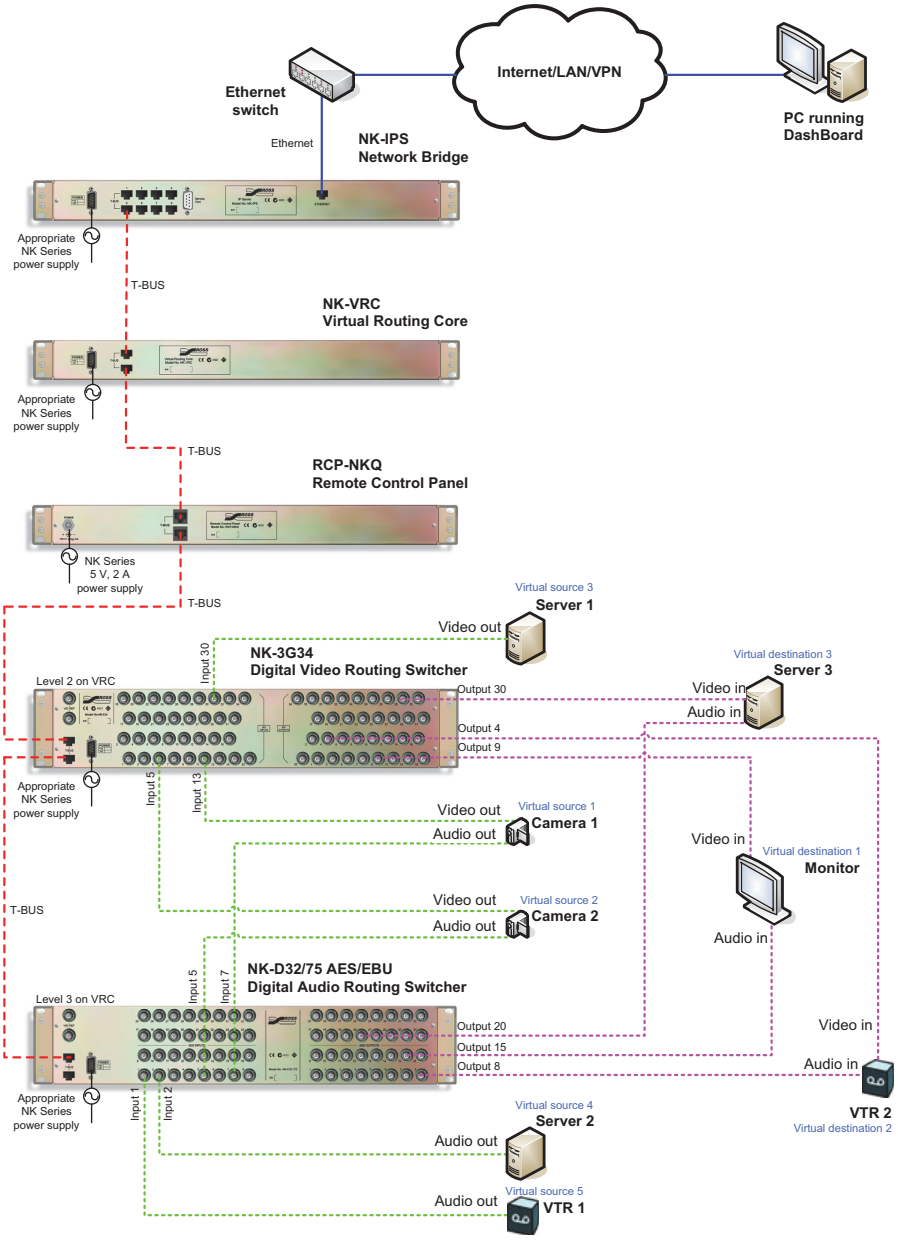
✶ If you are connecting the PC directly to the NK-IPS, use a crossover CAT5 Ethernet cable.

✶ If you are connecting the PC indirectly via an Ethernet switch to the NK-IPS, use a straight-through CAT5 Ethernet cable.

- The NK-IPS and PC with DashBoard are only required for setting up the configuration file, then sending this to the device. However, you can use the NK Switchboard feature in DashBoard to control and monitor a routing switcher system.

System Overview

A routing switcher system may use distributed control across the Internet, a LAN, or a VPN. The routing switcher system shown in **Figure 2.2** has been simplified. The NK-VRC enables you to map physical inputs and outputs across multiple router levels to a virtual source or destination. For example, in **Figure 2.2**, Camera 1 provides inputs to the SDI router level and the AES/EBU router level. If you map these two inputs to the same virtual source (call this Camera 1), you can switch both levels with a single switch request. Without virtual routing, this can be achieved with breakaways, but only if all routers have their inputs and outputs mapped 1:1. This is a simple example of virtual routing. You can build up a complex map of several different physical devices that become one virtual device. When a switch request is made for a virtual device, all the physical devices that are mapped to the virtual device are switched.



NOTE: All T-Bus connections between NK Series devices use straight-through CAT5 cables.

Figure 2.2 *Layout showing a simplified routing switcher system with an NK-VRC*

When changes are made to the configuration of a device, the changes are not activated in the device until the configuration file containing the changes is sent to the device. You can save a configuration file, but it will not be loaded to the device until it is sent to the device. Once a configuration file has been sent to the device, the NK-VRC operates transparently, mapping virtual switch requests from a remote control panel to physical switch requests for the routing switchers.

Resource Management

Resource management is a function of a router control system that enables routing of signals between different router types (such as analog and digital). This is done by using resources to convert from one format to another (such as an analog to digital converter).

Resource management simplifies the operation of a router system by routing signals through a resource from one router to another, without requiring the user to know which source and destination to which the resource is connected. Once configured, the system will be able to automatically find the path between routers. Another application for resource management is when a limited number of tie lines are to be shared between routers.

Multiple resources can be managed to enable more than one signal path between routers.

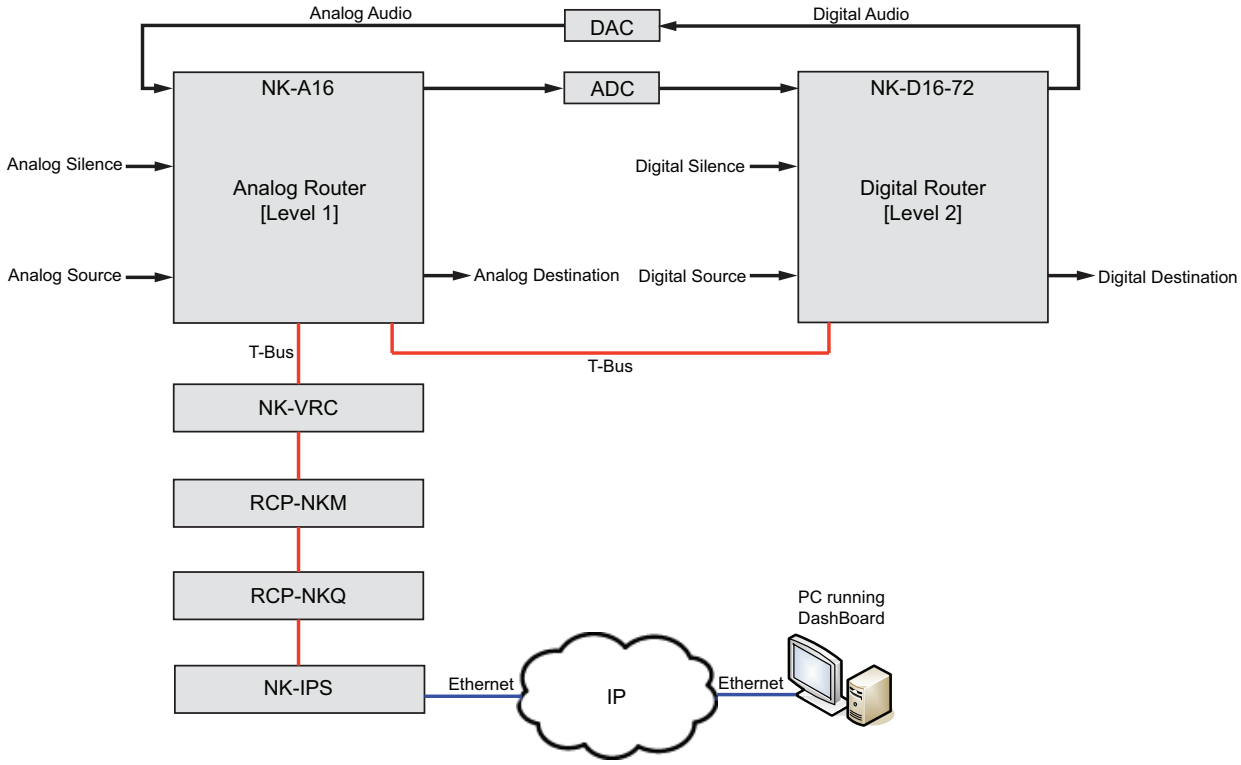


***Figure 2.3** Example of resource management*

How the Control Panels, Devices, and Routing Switchers Communicate

Switching

The control panels and devices send a virtual switch request message to the NK-VRC. The NK-VRC translates this virtual request to physical requests, then sends these to the routing switchers. The routing switchers recognize the requests, set the crosspoints, then send physical responses to the NK-VRC. The NK-VRC translates these physical responses to virtual responses, then sends these to the control panels and devices.

Data Storage

The control panels and devices store information on the menu, destination, level, breakaway, and machine control status. The routing switcher stores the crosspoint status in its internal memory. The NK-VRC stores mapping information that correlates virtual sources and destinations with physical inputs and outputs, and the virtual status.

When the routing switcher system is powered up, the routing switcher restores its crosspoint status. The control panels and devices request the status of the routing switcher via the NK-VRC. The NK-VRC switches the routing switchers to match the stored virtual status, and also sends the virtual status to the control panels and devices.

✶ Establishing the virtual status may take several minutes, especially if the mapping table has many entries for unassigned crosspoints.

Installation

Unpacking the Equipment

On receiving your NK-VRC, check the contents against the packing list. Make sure that all equipment itemized on the packing list is present and that there are no signs of damage before you start installing the NK-VRC into your system.

If anything is missing or damaged, contact your Ross Video office immediately to obtain the correct warranty service procedures. This ensures prompt assistance, minimal turnaround time, and avoids any freight issues.

We recommend that the equipment be installed by qualified and experienced personnel, to any relevant standards and approvals.

General

These installation guidelines assume the following:

- The relevant NK Series equipment has been installed into a ventilated rack frame. The relative humidity in the environment of the equipment should be < 70% (non-condensing).
- The routing switcher system has been well planned and designed. Consideration must be given to inputs and outputs across multiple router levels, and typical operating scenarios for breakaways.
- Correct IP addresses have been assigned to the equipment, where required.
- The routing switchers are connected to the appropriate sources and destinations.
- All NK Series equipment connected in the routing switcher system have software v2.00 or later. Software updates are available through Ross Video Technical Support.
- If resource management is to be used, the external resources are installed and operational as per the manufacturer instructions.

The NK-VRC provides phantom power via the **T-Bus** connector to certain other NK Series devices (NK-GPI, NK-SCP/A, NK-SCP/K2). The NK-VRC does not receive power via the **T-Bus** connector.

Installing the NK-VRC

The NK-VRC is powered using the power supply provided. This power supply connects directly to the AC mains supply.

Warning — *Ensure that the AC mains supply complies with the PSU specification before making the connection.*

Warning — *An earthed neutral mains supply and residual current device is recommended for safe operation.*

The NK-VRC may be installed anywhere within the routing switcher system using its **T-Bus** connectors on the rear panel.

To connect the NK-VRC into a routing switcher system:

1. Install the NK-VRC into the rack frame, then fix in place with appropriate fasteners.
2. Connect a straight CAT5 Ethernet cable between a **T-Bus** connector on the rear panel of the NK-VRC and a **T-Bus** connector on the rear panel of another NK Series device.
3. Connect the power supply provided to the **POWER** connector on the rear panel of the NK-VRC.

4. Connect the cable from the power supply to a suitable AC mains supply.

Installing DashBoard

Overview

DashBoard can be downloaded at http://www.rossvideo.com/dashboard.

DashBoard is used to configure and operate NK systems and individual NK Series devices.

For More Information on...

- DashBoard system requirements and installation, please refer to the ***DashBoard User Manual***.

Connecting to the NK-IPS in the Routing Switcher System

Before you can set up and send a configuration document to the NK-VRC, you must connect an NK-IPS to the NK-VRC. Once DashBoard locates the NK-IPS, the attached NK-VRC will be visible and can have configuration documents sent to it.

By default, DashBoard attempts to auto-detect the NK-IPS on the network. If the device is not detected automatically, the NK-IPS can be manually added using the **New NK IPS Connection** window in DashBoard.

For More Information on...

- automatic device discovery and manually adding a device, please refer to the section "**Configuring Devices**" in the ***DashBoard User Manual***.
- the NK-IPS Connection window, refer to the ***NK-IPS User Guide***.

Checking the Software Version of a Device

The NK-VRC must operate with other devices that have v2.00 software or later. Software may be updated easily using DashBoard. To check for the latest software versions, contact Ross Video Technical Support.

To check the software version of a device using DashBoard:

1. Open **DashBoard** and connect to the NK-IPS (see "**Connecting to the NK-IPS in the Routing Switcher System**" on page 3–2).

2. In the **Basic Tree View** section, double-click the device for which you want to check the software version.

   The device tab for the selected device opens in DashBoard.

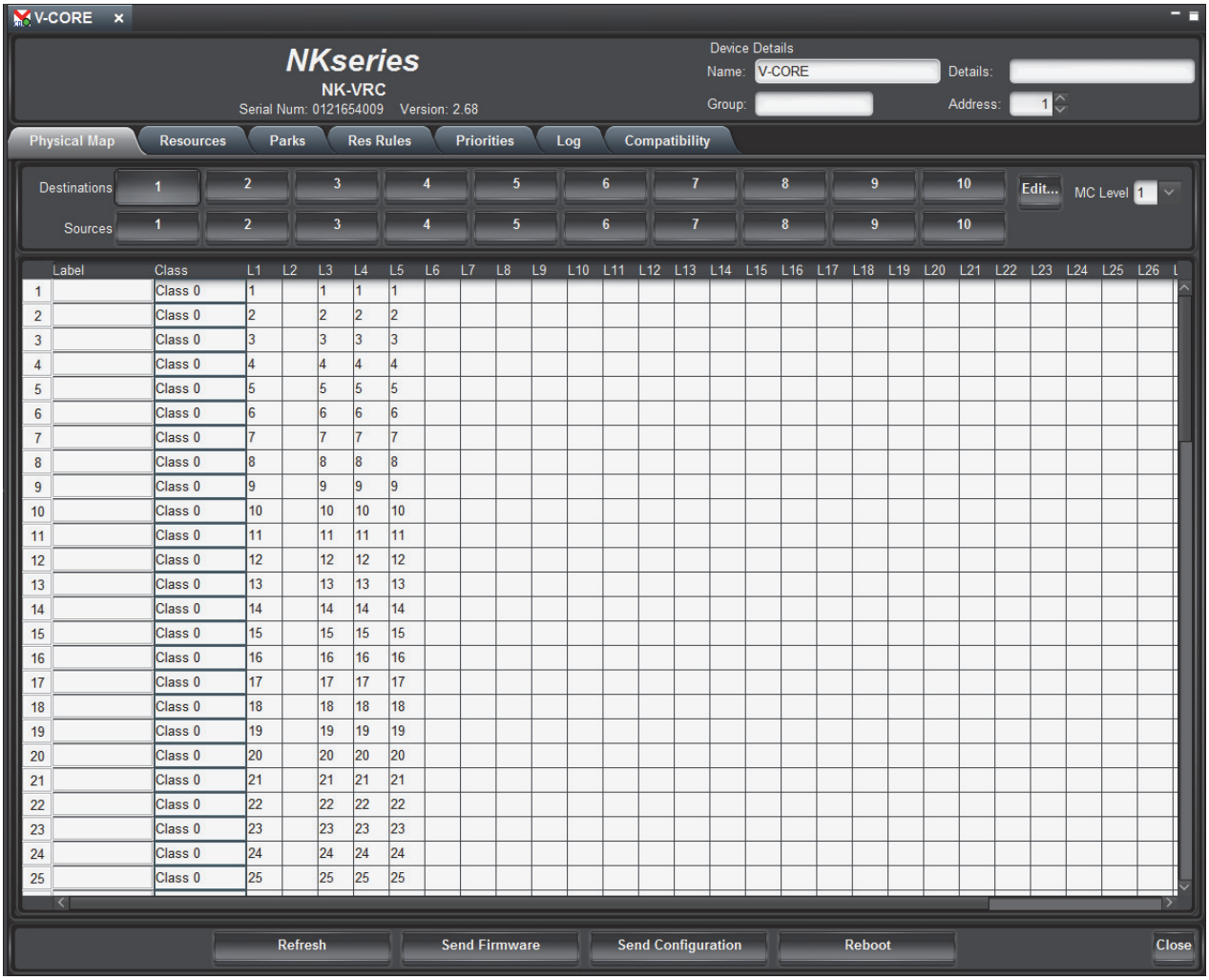


Figure 3.4 *The Device tab*

3. In the **Device Details** section of the device tab, view the **Version** field for the current software version.

Upgrading the Software Version of the NK-VRC

Software upgrade files can be obtained by contacting Ross Video Technical Support.

To upgrade the NK-VRC software:

1. In **DashBoard**, click **Send Firmware**.

   The firmware file browser opens.

2. Select software file **ips22*x*.tfi**.

3. Click **Open**.

   The **Confirm Upload** dialog box opens.

4. Click **Continue**.

   A progress bar is displayed. When the upload has completed, a confirmation box opens.

5. Click **OK**.

Setting Up the NK-VRC

Overview

The NK-VRC is set up using DashBoard. An NK-IPS network bridge must be connected to the system. Use the NK-VRC device tab in DashBoard to configure the NK-VRC.

✶ Before setting up any parameters for the NK-VRC, ensure that all NK Series devices in the routing switcher system have software v2.00 or later.

For More Information on...

- on checking software, see "**Checking the Software Version of a Device**" on page 3–2.
- on upgrading software, see "**Upgrading the Software Version of the NK-VRC**" on page 3–3.

Implementing Your System Plan

An effective routing switcher system requires careful planning. A complex routing switcher system can be easily mapped using an NK-VRC. All that is required is:

- a list of all the source and destination equipment and resources, identified as virtual sources or destinations
- the inputs and outputs that are physically connected to each routing switcher
- the level of each routing switcher

If resource management is used, the following is also necessary:

- a list of the different types of resources to be used and the virtual sources and destinations to which they are connected
- one or more virtual park sources to be used when destinations are disconnected from the resource
- if required, a list of all the panels and control devices in the system and user priority associated with each one

A simplified routing switcher system is shown in **Figure 2.2**; this is used as an example throughout this configuration section.

The following process for setting up the NK-VRC is recommended:

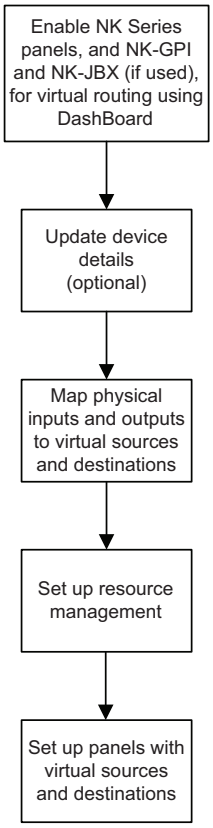

Enable NK Series panels, and NK-GPI and NK-JBX (if used), for virtual routing using DashBoard
Update device details (optional)
Map physical inputs and outputs to virtual sources and destinations
Set up resource management
Set up panels with virtual sources and destinations

Figure 4.5 *Flow chart for setting up the NK-VRC*

The NK-VRC Device Tab

The NK-VRC tab allows users to configure physical mapping and resource management for the NK-VRC, as well as assign a name and brief details for the device itself.

✶ Any changes to the parameters on the NK-VRC device tab will need to be sent to the NK-VRC using the **Send Configuration** button before they take effect. Alternatively, clicking **Refresh** will discard any unsent changes.

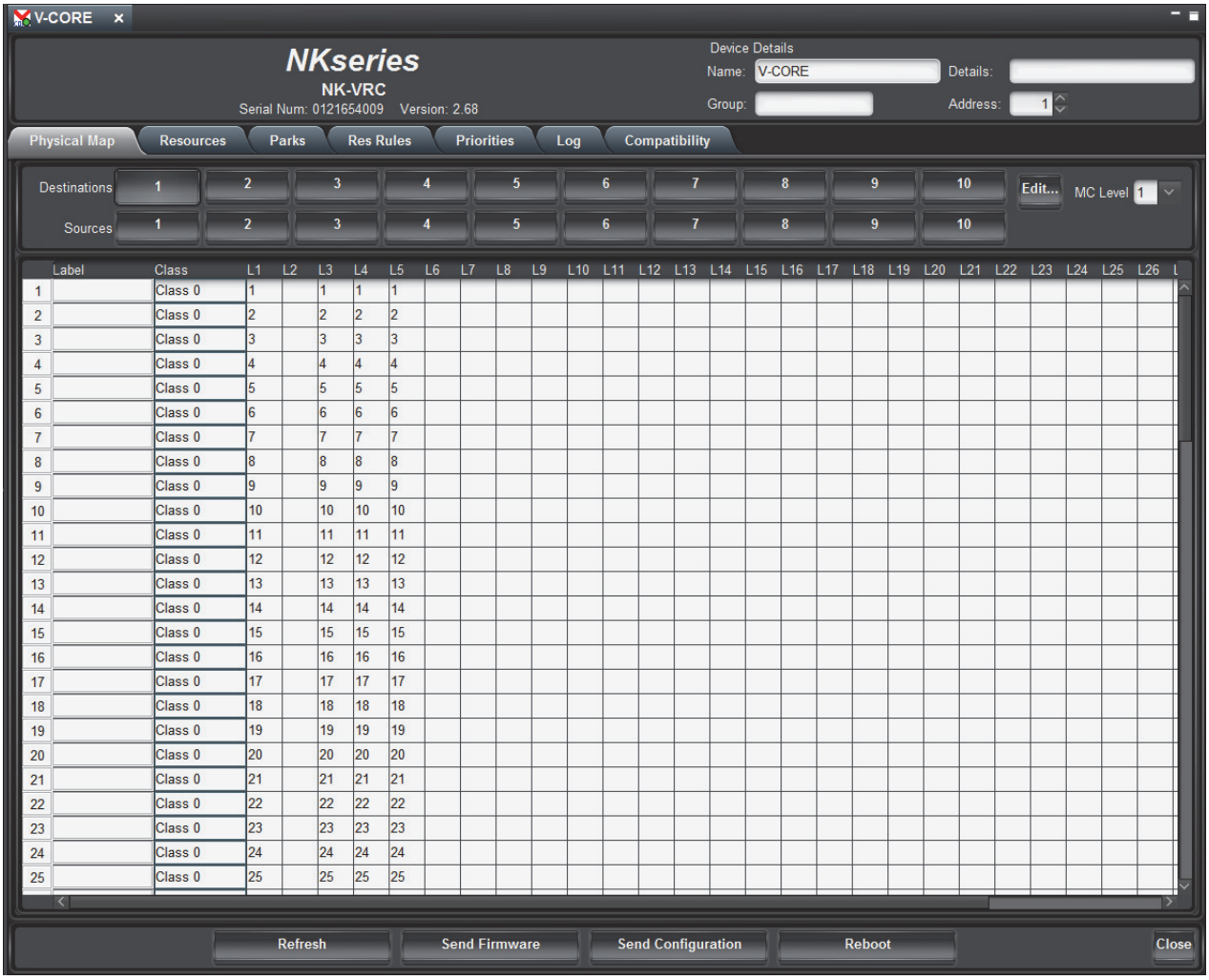

V-CORE
NKseries
NK-VRC
Serial Num: 0121654009 Version: 2.68
Device Details
Name: V-CORE
Details:
Group:
Address: 1
Physical Map
Resources
Parks
Res Rules
Priorities
Log
Compatibility
Destinations 1 2 3 4 5 6 7 8 9 10
Sources 1 2 3 4 5 6 7 8 9 10
Edit...
MC Level 1
Label Class L1 L2 L3 L4 L5 L6 L7 L8 L9 L10 L11 L12 L13 L14 L15 L16 L17 L18 L19 L20 L21 L22 L23 L24 L25 L26
1 Class 0 1 1 1 1
2 Class 0 2 2 2 2
3 Class 0 3 3 3 3
4 Class 0 4 4 4 4
5 Class 0 5 5 5 5
6 Class 0 6 6 6 6
7 Class 0 7 7 7 7
8 Class 0 8 8 8 8
9 Class 0 9 9 9 9
10 Class 0 10 10 10 10
11 Class 0 11 11 11 11
12 Class 0 12 12 12 12
13 Class 0 13 13 13 13
14 Class 0 14 14 14 14
15 Class 0 15 15 15 15
16 Class 0 16 16 16 16
17 Class 0 17 17 17 17
18 Class 0 18 18 18 18
19 Class 0 19 19 19 19
20 Class 0 20 20 20 20
21 Class 0 21 21 21 21
22 Class 0 22 22 22 22
23 Class 0 23 23 23 23
24 Class 0 24 24 24 24
25 Class 0 25 25 25 25
Refresh
Send Firmware
Send Configuration
Reboot
Close

Figure 4.6 *The NK-VRC Device tab in DashBoard*

Device Details

Serial Num (read-only) – the serial number is set in the factory before shipping and is unique to each device.

Version (read-only) – the software version.

Name – this field can be assigned by the user to uniquely name a device.

This field has a maximum of 16 characters and is used for description and identification only.

Group – a group number can be assigned by the user to organize devices into groups. For example, users can assign separate group numbers for devices in different physical areas.

This field has a maximum of 10 characters, and by default is blank.

Details – assigned by the user to give a device specific details. For example, a physical location or a brief description of its use.

This field has a maximum of 16 characters and is used for description and identification only.

Address – the address is used within the overall control system to identify devices. Each device must be given a unique T-Bus address to avoid hardware and communication conflicts.

The valid value range for assigning an individual device T-Bus address is 1-255. The default is 253.

Other Functions

Refresh – click this button to revert to the configuration previously sent to the device. Any changes in the device tab are discarded and the configuration is reloaded from the device.

Send Firmware – click this button to open a file browser to select a software file to send to the device.

Send Configuration – click this button to upload the configuration to the device. All configuration items take effect only after uploading.

Reboot – click this button to reset the device.

Close – click this button to close the NK-VRC device tab.

Sending the Configuration to a Device

When changes have been made to the configuration of an NK-VRC, the changes are not activated until the configuration is sent to the device. Saved configuration files can be opened, have changes made to the configuration, saved, and then be sent to a device.

To send the current configuration to the NK-VRC:

1. Open or select a device tab for an NK-VRC.
2. Configure the NK-VRC. Save the configuration to a configuration file if necessary.
3. Click **Send Configuration**.

   The **Send Config to NK Device** window opens.

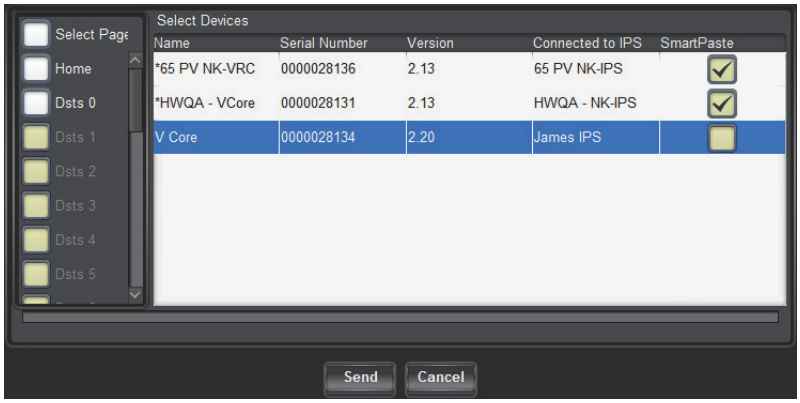


Figure 4.7 *Send Config to NK Device window*

   Any of the pages in the NK-VRC device tab containing information that has been changed are automatically selected for sending to the NK-VRC except the **Physical Map**, which does not register as changed.

4. Select the device pages to send to the device. Use the information in **Table 4.1** as a guide.

Table 4.1 Page descriptions

Page	Description
Select Page	This check box is automatically selected when the configuration is changed on any of the device pages. This does not include **Device Details**.
Home	The information contained in the **Device Details** frame.
Dsts	The destination information contained in the **Physical Map** tab.
Srcs	The source information contained in the **Physical Map** tab.
Resources	The resource information contained in the **Resources** tab.
Parks	The park source information contained in the **Parks** tab.
Res Rules	The resource rules information contained in the **Res Rules** tab.
Priorities	The priority information contained in the **Priorities** tab.
Log	The log tab captures T-Bus events for diagnostics.
Compatibility	The Carbonite eXtreme compatibility settings are contained in the **Compatibility** tab.

5. From the **Select Devices** list, select the device to which the current configuration is to be sent.
6. Click **Send**.

   DashBoard automatically reloads the device tab.

For More Information on...

- sending a configuration using SmartPaste, refer to "**SmartPaste**" on page 4–5.

SmartPaste

SmartPaste offers a convenient way to apply a configuration file or a device configuration to other NK-VRC devices. Selecting the **SmartPaste** check box of a device will send the configuration to that device.

✶ SmartPaste can only be used to apply a configuration to another of the same device.

To SmartPaste a configuration:

1. Open a device tab or configuration file.
2. Click **Send Configuration**.

   The **Send Config to NK Device** window opens.
3. Select the device pages to send to the device (see step 4 in "**Sending the Configuration to a Device**" on page 4–4 for the device page descriptions).
4. In the **Select Devices** list, select the **SmartPaste** check box of the device(s) to which the configuration will be sent.

   Selecting **SmartPaste** will send the **Device Details** as well as the selected device pages.
5. Click **Send**.

   DashBoard automatically updates the device tab of the device(s) with the configuration.

✶ SmartPaste can also be used by dragging a configuration file from the **File Navigator** to the **Device Details** area of a device, however, the configuration is pasted but not actually sent to the device.

This method pastes only device pages and not the **Device Details** and can only be dragged and dropped into one device at a time.

Setting Up Virtual Routing

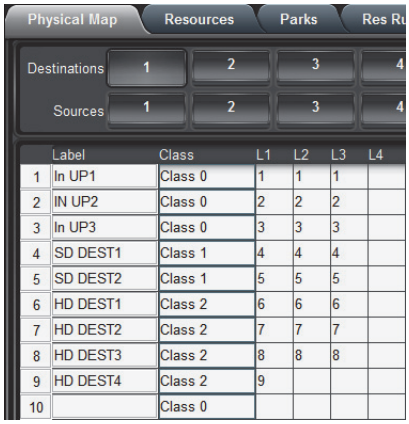
When an NK-VRC is used, multiple inputs can be mapped to multiple outputs. All control devices in the NK Series routing switcher system (control panels, serial automation interfaces, etc.) must have virtual routing enabled.

To set up virtual routing in an NK Series device:

1. In **DashBoard**, open the device tab of a device.
2. In the **Configuration** tab, scroll to the **Configuration** frame.
3. Select the **Virtual Routing Enabled** check box.
4. Click **Send Configuration** to update the device settings (see **"Sending the Configuration to a Device**" on page 4–4).
5. Repeat steps 1 to 4 for every device on the T-Bus.

Creating Labels for Virtual Sources and Destinations

Virtual sources and destinations can be labeled in the NK-VRC to make configuration easier by using the Global Labels feature in DashBoard.



	Label	Class	L1	L2	L3	L4
1	In UP1	Class 0	1	1	1	
2	IN UP2	Class 0	2	2	2	
3	In UP3	Class 0	3	3	3	
4	SD DEST1	Class 1	4	4	4	
5	SD DEST2	Class 1	5	5	5	
6	HD DEST1	Class 2	6	6	6	
7	HD DEST2	Class 2	7	7	7	
8	HD DEST3	Class 2	8	8	8	
9	HD DEST4	Class 2	9			
10		Class 0				

***Figure 4.8** Example of Global Labels*

For More Information on...

- using Global Labels, refer to the ***NK Plug-in Help*** file available in the DashBoard Help menu.

Mapping Physical Inputs/Outputs to Virtual Sources/Destinations and Defining Classes

The **Physical Map** tab is used for mapping the virtual sources and destinations to physical input and output ports on one or more router levels.

The Physical Map Tab

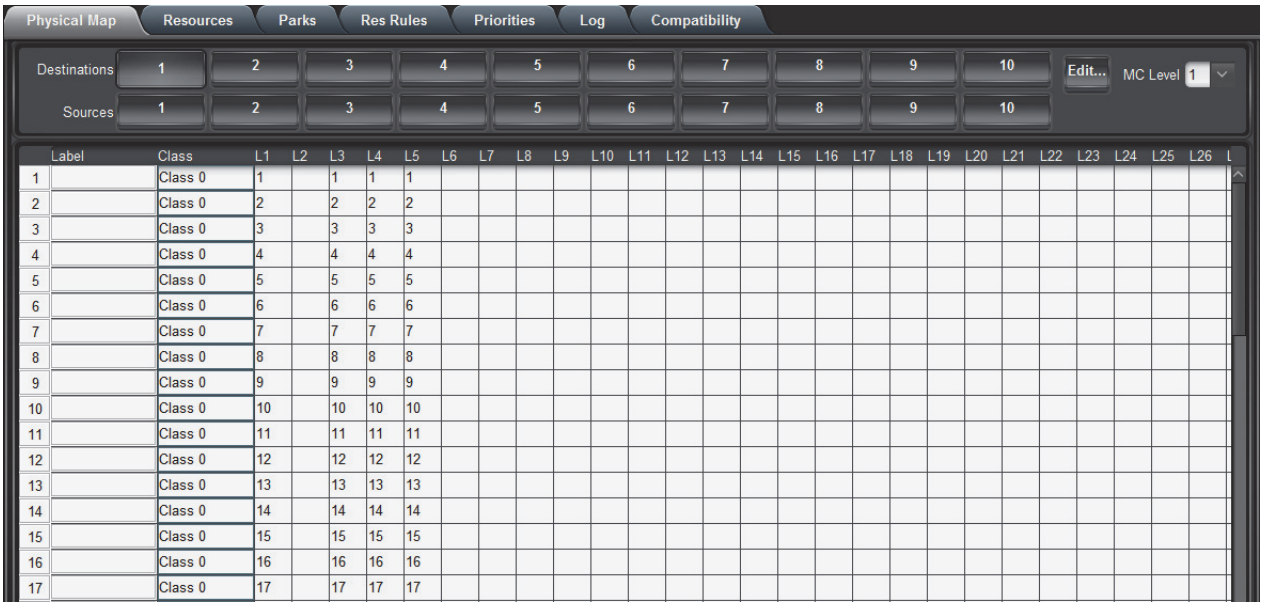


Figure 4.9 *Physical Map tab*

Destinations – the page numbers for the destinations. Selecting a page number opens the physical destination mapping table of the selected destination page.

Sources – the page numbers for the sources. Selecting a page number opens the physical source mapping table of the selected source page.

Edit – click this button to open the **Edit Source/Destination Mappings** dialog box. This dialog box serves as a shortcut for populating or clearing the mapping table.

MC Level – use this list to select the machine control level.

Class – these designations are used by the resource management rules to determine when to make a complex switch using a resource.

Levels (**L*n***) – these designations are labeled across the column headings. These represent the physical router levels that have been set in the routing switcher system.

Pages

The **Physical Map** tab has 10 pages of sources and 10 pages of destinations that can be defined. Each page contains 100 virtual sources/destinations. These virtual sources/destinations are numbered consecutively over the 10 pages. For example, page 1 of the sources contains virtual sources 1 to 100 down the left-hand column, and page 2 of the destinations contains virtual destinations 101 to 200 down the left-hand column. Therefore, up to 1000 virtual sources and 1000 virtual destinations can be assigned.

✶ All of the information contained in the source and destination pages forms the mapping table for the NK-VRC.

To map physical inputs and outputs to virtual sources, destinations, and classes:

1. In **DashBoard**, open the NK-VRC device tab.
2. Select the **Physical Map** tab.

3. Select a **Sources** page number.

Figure 4.10 *Select source page example*

4. Using a system plan as a guide, determine the first virtual source and router level to map.
5. Enter the number of the physical input port on the routing switcher in the cell that corresponds to the virtual source number and the router level.

   For example, using the information presented in **Figure 2.2**, the input from virtual source 1 (Camera 1) is connected to the SDI video routing switcher (level 2) on input connector 13. Therefore, enter **13** in the cell that intersects the virtual source **1** row with the **L2** column in the mapping table. Note that it is not necessary for the virtual source number to match the physical input port number.
6. Repeat the process in Step 5 for the remaining virtual sources.

   For example, using the information presented in **Figure 2.2**, the mapping table for **Sources 1** in DashBoard is as follows:

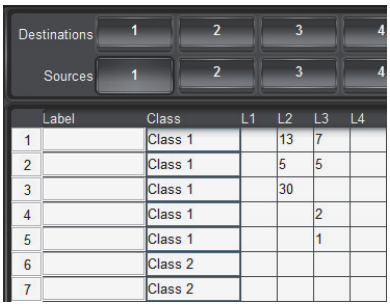


Figure 4.11 *Virtual source mapping example continued*

7. If resource management is being used, select a class number (or pre-configured **Class** name) in the class list for each virtual source and destination to represent the signal type. For example, Class 1 = HD, Class 2 = SD, Class 3 = Analog Video, etc.

   If resource management is not being used, set the **Class** cell values to **0**.
8. Repeat steps 3 to 7 for the virtual destinations.

   For example, using the information presented in **Figure 2.2**, the mapping table for **Destinations 1** in DashBoard is as follows:

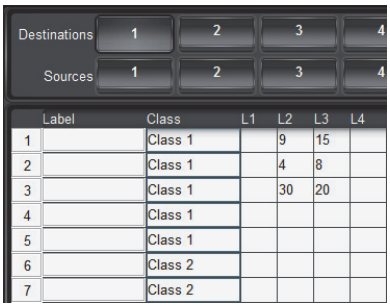


Figure 4.12 *Virtual destination mapping example*

✶ Use of destination port values that do not map to valid outputs on a physical router frame can interfere with proper system operation. For best results, ensure the values in the level columns of the destination configuration table include only router frame output port numbers that are present in the system.

9. Click **Send Configuration** to update the settings (see "**Sending the Configuration to a Device**" on page 4–4).

Edit Source/Destination Mappings

The NK-VRC contains mapping information for 1000 virtual sources and 1000 virtual destinations across 32 router levels. Conceivably, up to 64,000 cells could need to be modified. The **Physical Map** tab provides an easy method of populating the mapping table by using the **Edit Source/Destination Mappings** dialog box.

To open the **Edit Source/Destination Mappings** dialog box, click the **Edit** button in the **Physical Map** tab.

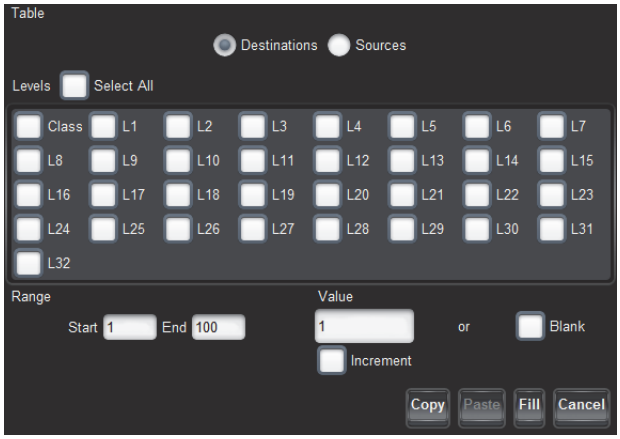


Figure 4.13 *The Edit Source/Destination Mappings dialog box*

Table – selects whether to edit destinations or sources. The **Destinations** and **Sources** radio buttons are also selectable. By default, this dialog box will open with the already selected **Destination** or **Source** page number from the **Physical Map** tab.

Select All – select this check box to select the **Class** and all level (**L1** to **L32**) check boxes.

Class – use this check box to select the class information to populate the selected area of the mapping table.

L1 to L32 – use these check boxes to select the level(s) to populate with mapping information.

Range – use the **Start** and **End** text boxes to enter a cell range in which to enter mapping information.

Value – use this text box to enter a value to use in the first virtual number cell or select the **Blank** check box to delete the information contained in the selected cells

Increment – if a **Value** has been entered, select this check box to increment the number in steps of one down the range. To keep the number the same down the range, do not select the check box.

Copy – click this button to copy the selected cells in the mapping table to a clipboard.

Paste – click this button to paste information from a clipboard to the selected level(s) in the mapping table.

Fill – click this button to close the dialog box and update the mapping table to reflect the changes.

Cancel – click this button to close the dialog box without applying any changes.

Editing a Mapping Table

Once the **Edit Source/Destination Mappings** dialog box is open, a range of functions can be performed anywhere in the mapping table, regardless of the point of entry.

The **Edit Source/Destination Mappings** dialog box automatically selects the type of page (in **Figure 4.14**, **Sources**) and selects the levels (in **Figure 4.14**, levels **L2** and **L3**). It suggests a **Range** to enter, based on the virtual numbers at the left-hand side of the mapping table, and suggests a **Value** to enter.

If a range of cells is selected in the mapping table before clicking the **Edit** button, the levels and virtual number range of the selected cells are shown in the **Edit Source/Destination Mappings** dialog box (see **Figure 4.14**).

✶ All of the cells on the page can be selected by clicking inside the table and then pressing **Ctrl** + **A**.

✶ The pages will only display 100 cells at a time, but the **Range** can start at 1 and end at 1000. Using the full range of cells is handy when clearing tables.

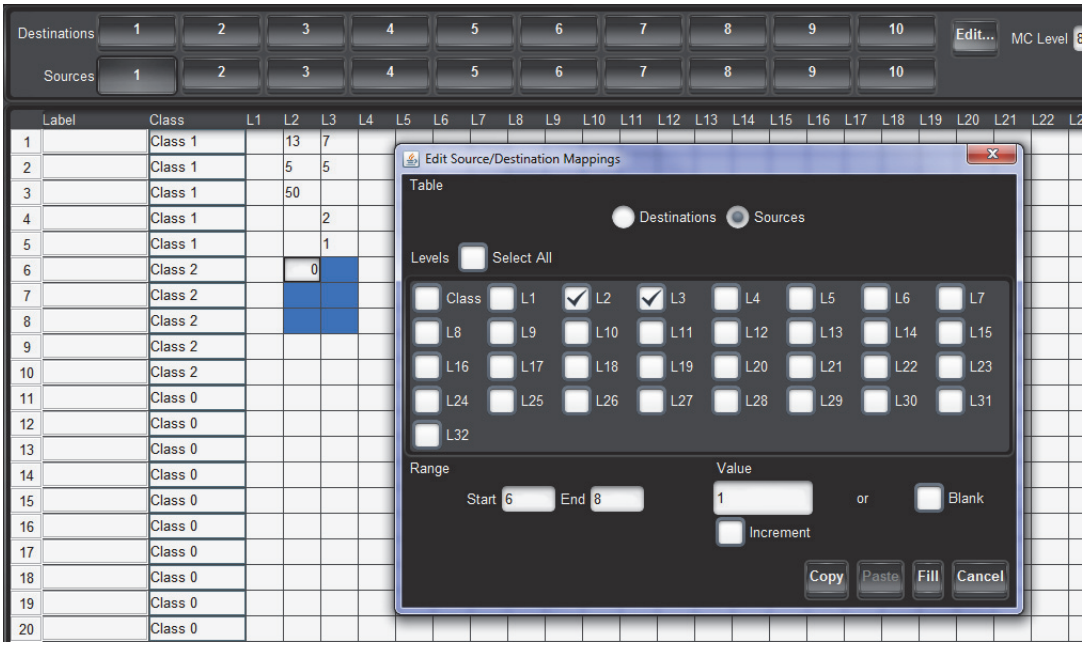


Figure 4.14 *The Edit Source/Destination Mappings dialog box: range of selected cells*

To edit a mapping table:

1. In the **Physical Map** tab, click **Edit**.

   The **Edit Source/Destination Mappings** dialog box opens.

2. In the **Table** section, select a radio button to edit **Destinations** or **Sources**.

3. In the **Levels** section, use the level check boxes to select the levels to populate with mapping information.

4. In the **Range** section, enter the cell range in which to enter mapping information.

   For example, if populating the cells from virtual number 12 to virtual number 108, enter `12` in the **Start** field and `108` in the **End** field.

5. In the **Value** section, use the text box to enter the value to use in the first virtual number cell.

   For example, if the value in the first selected cell is to be 53, enter `53`.

6. Perform one of the following:

   - to fill the range with the same number in each cell, clear the **Increment** check box.
   - to fill the range with incrementing values, select the **Increment** check box.
   - to clear the range, select the **Blank** check box.

   For example, if you increment the value of 53 across the virtual number range of 12 to 108 on L3, then cell L3/12 will have a value of **53**, and cell L3/108 (on page 2) will have a value of **149**. The cells in between will have a sequential value.

7. Click **Fill**.

   The **Edit Source/Destination Mappings** dialog box closes and the mapping table is updated to reflect the changes.

8. Click **Send Configuration** (see "**Sending the Configuration to a Device**" on page 4–4).

✶ All cells in the physical mapping table are populated by default.

Configuring Resources

Resources have a user definable resource type such as upconverter, ADC, and DAC. Each resource has a user definable virtual source and destination to indicate how they are connected to the router(s).

For More Information on...

- pre-configuring resource type names, refer to the **Global Labels Editor** topic in the ***NK Plug-in Help*** file available in the DashBoard Help menu.

Setting up Resources

Use the **Resources** tab to define all the resources in the routing system. Up to 300 resources can be defined in the NK-VRC.

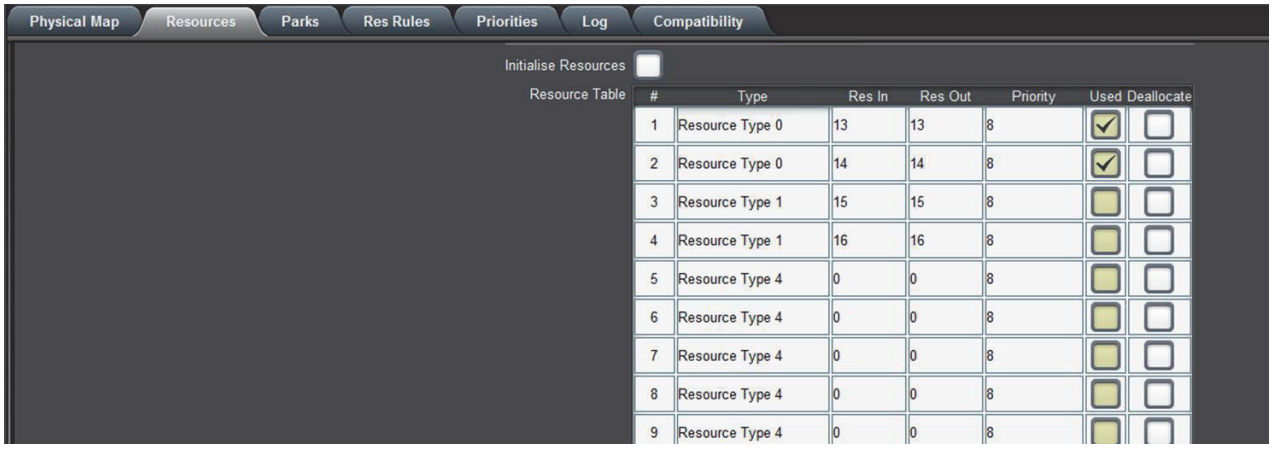

Physical Map
Resources
Parks
Res Rules
Priorities
Log
Compatibility
Initialise Resources
Resource Table
Type Res In Res Out Priority Used Deallocate
1 Resource Type 0 13 13 8
2 Resource Type 0 14 14 8
3 Resource Type 1 15 15 8
4 Resource Type 1 16 16 8
5 Resource Type 4 0 0 8
6 Resource Type 4 0 0 8
7 Resource Type 4 0 0 8
8 Resource Type 4 0 0 8
9 Resource Type 4 0 0 8

Figure 4.15 *Resources tab*

To set up a resource:

1. In **DashBoard**, open the NK-VRC device tab.
2. Select the **Resources** tab.
3. In the **Type** field, select a numerical **Resource Type** value (or pre-configured **Resource Type** name) to represent the resource type (for example, 1 = Video ADC, 2 = Video DAC, 3 = Audio ADC, etc.).
4. In the **Res In** field, enter a numerical value to define which virtual destination is connected to the input of the resource.
5. In the **Res Out** field, enter a numerical value to define which virtual source is connected to the output of the resource.
6. In the **Priority** field, enter a numerical value to set the priority for the resource.

   Each resource can be assigned a priority level from 1 to 8, with level 1 as the highest priority.
7. Click **Send Configuration** (see "**Sending the Configuration to a Device**" on page 4–4).

Notes on the Resources Tab

This section provides additional information on some of the options in the Resources tab:

- The **Initialise Resources** check box is used to clear the current in-use state of the resources. During setup and testing, configuration issues may arise when a resource definition is changed after a resource switch was made. The system in this case will have no way of clearing the resource as it has been undefined or changed. The Initialise Resources check box will clear all the current resource usage, allowing the resource tracking system to start from a clean slate.

- The check boxes in the **Used** column are not selectable in DashBoard. The **Used** check boxes indicate if a resource is currently part of a selected complex switch.
- The check boxes in the **Deallocate** column are selectable in DashBoard. If selected, and the configuration is then sent to the NK-VRC (see "**Sending the Configuration to a Device**" on page 4–4), the resource will deallocate from the complex switch and take the park source if assigned (see "**Configuring Park Sources**" on page 4–12).

Configuring Park Sources

The NK-VRC uses park sources to "park" resources and destinations when de-allocated. It is a method of communicating to the NK-VRC which source to send to de-allocated resources and destinations. User definable park sources for each class can be routed to the inputs of free resources and de-allocated destinations accordingly.

The Parks Tab

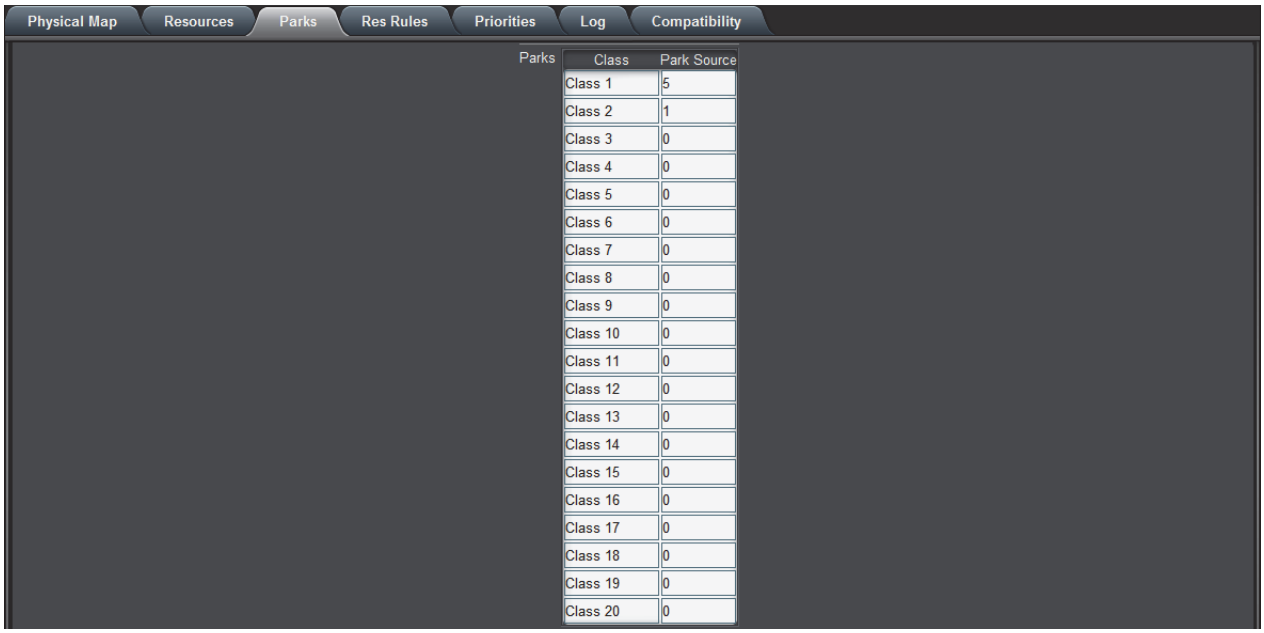


Figure 4.16 *Parks tab*

Use the **Parks** tab to set up the park sources.

To set up a park source:

1. In **DashBoard**, open the NK-VRC device tab.
2. Select the **Parks** tab.
3. In the **Park Source** field, enter a virtual source that will be routed to the input of a de-allocated resource or destination with that class definition.
4. Click **Send Configuration** (see "**Sending the Configuration to a Device**" on page 4–4).

Configuring Resource Rules

User definable resource rules control which resource type to use when switching from a particular class to another class. For example, resource type ADC will be used when switching a source with an analog class to a destination with a digital class.

The Resource Rules Tab

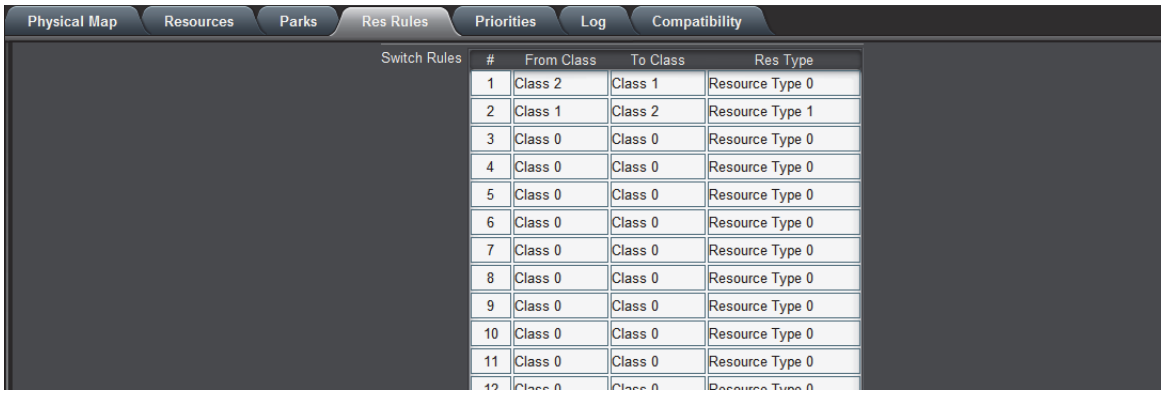

Physical Map
Resources
Parks
Res Rules
Priorities
Log
Compatibility
Switch Rules
From Class To Class Res Type
1 Class 2 Class 1 Resource Type 0
2 Class 1 Class 2 Resource Type 1
3 Class 0 Class 0 Resource Type 0
4 Class 0 Class 0 Resource Type 0
5 Class 0 Class 0 Resource Type 0
6 Class 0 Class 0 Resource Type 0
7 Class 0 Class 0 Resource Type 0
8 Class 0 Class 0 Resource Type 0
9 Class 0 Class 0 Resource Type 0
10 Class 0 Class 0 Resource Type 0
11 Class 0 Class 0 Resource Type 0

Figure 4.17 *Resource Rules tab*

Use the **Res Rules** tab to set up the rules for the resource types.

To set up a resource rule:

1. In **DashBoard**, open the NK-VRC device tab.
2. Select the **Res Rules** tab.
3. In the **From Class** field, select a numerical **Class** value (or pre-configured **Class** name) to represent the virtual source class for the rule.
4. In the **To Class** field, select a numerical **Class** value (or pre-configured **Class** name) to represent the virtual destination class for the rule.
5. In the **Res Type** field, select a numerical **Resource Type** value (or pre-configured **Resource Type** name) to represent the resource type that will be used when making a switch from a virtual source class to a virtual destination class as defined in the **From Class** and **To Class** fields.
6. Click **Send Configuration** (see "**Sending the Configuration to a Device**" on page 4–4).

For More Information on...

- pre-configuring class names and resource type names, refer to the **Global Labels Editor** topic in the ***NK Plug-in Help*** file available in the DashBoard Help menu.

Configuring Control Panel/Device Priorities

All control panels and devices (panels and interfaces through the NK-IPS) have an assigned priority. This dictates the priority of requests if there are a limited number of resources available.

- Every T-Bus device, including the NK-IPS, requires a unique address. Addresses range from 1 to 255. Default addresses are set to the last two digits of the serial number, plus 100.

The Priorities Tab

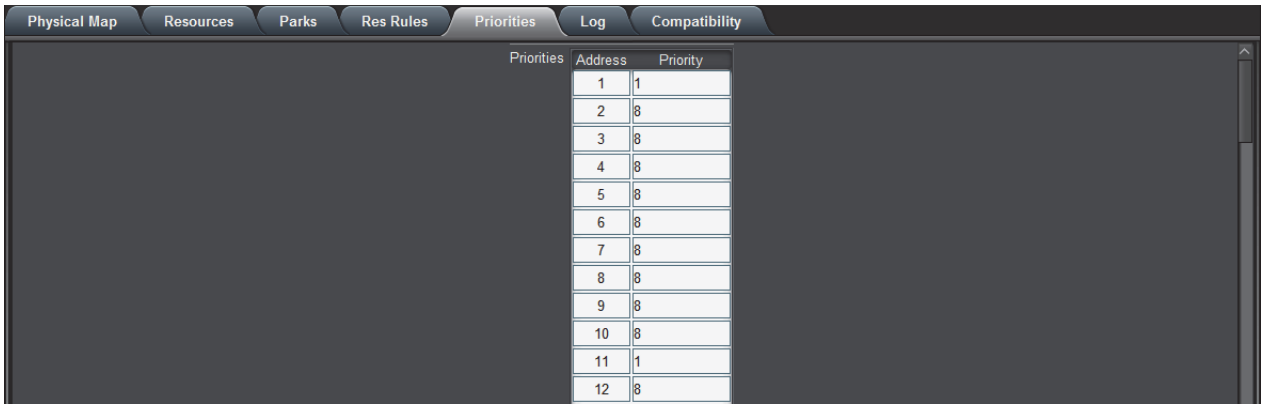


Figure 4.18 *Priorities tab*

There are eight priority levels. Level 1 has the highest priority and level 8 has the lowest. The default level is 8.

Priority assignment is based on the T-Bus address of each panel or device.

To assign a priority:

1. In **DashBoard**, open the NK-VRC device tab.
2. Select the **Priorities** tab.
3. In the **Priority** field, enter a priority value from 1 to 8 for each address corresponding to a device on the T-Bus.
4. Click **Send Configuration** (see "**Sending the Configuration to a Device**" on page 4–4).

Setting Up the Log for Diagnostics

The **Log** tab captures T-Bus events for diagnostic purposes.

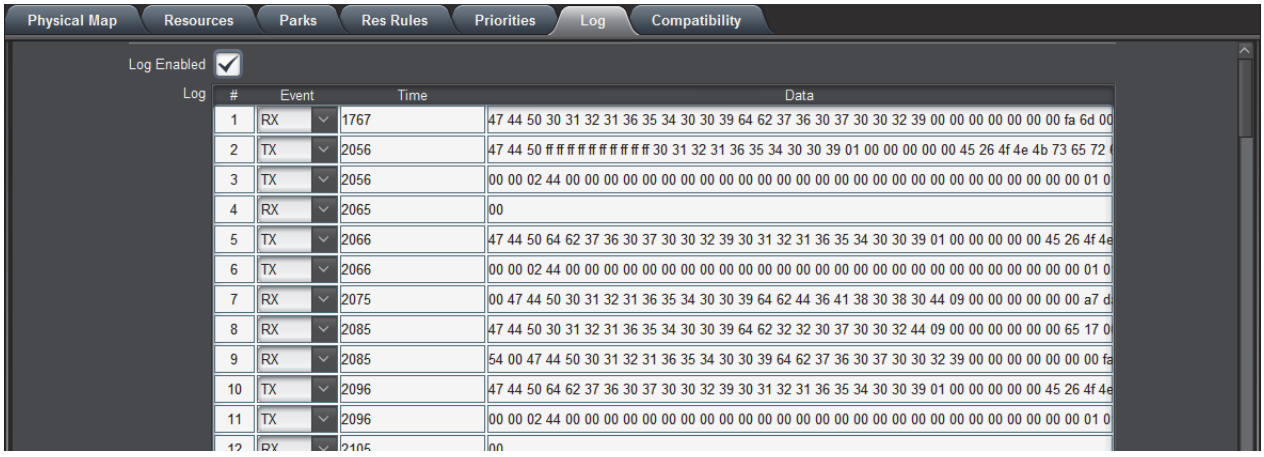


Figure 4.19 *Log tab*

The **Log Enabled** option will enable/disable the log feature. This should be left disabled unless directed by Tech Support.

Setting Up Carbonite eXtreme Compatibility

Use the **Compatibility** tab to configure the Carbonite eXtreme compatibility settings.

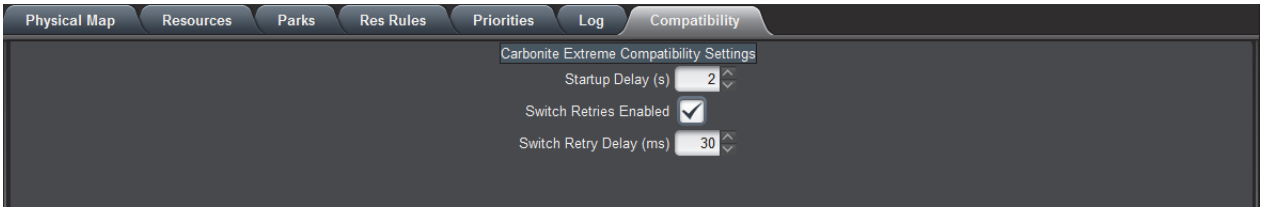


Figure 4.20 *Compatibility tab*

To configure the Carbonite eXtreme compatibility settings:

1. In **DashBoard**, open the NK-VRC device tab.
2. Select the **Compatibility** tab.
3. In the **Startup Delay (s)** field, enter an amount of time in seconds that the NK-VRC will wait before refreshing the connected routers to its known status on startup.

   This allows the Carbonite eXtreme enough time to boot before the NK-VRC sends refresh switch requests.

   Recommended settings are:

   - 0 seconds for non-Carbonite eXtreme systems.
   - 120 seconds for Carbonite eXtreme systems.
4. Select the **Switch Retries Enabled** check box to retry switch requests when a switch response has not been received.

   If selected, enter an amount of time in milliseconds in the **Switch Retry Delay (ms)** field that the NK-VRC will expect a response.

   The recommended settings for non-Carbonite eXtreme systems are:

   - **Switch Retries Enabled**: disabled
   - **Switch Retry Delay**: 20 milliseconds

   The recommended settings for Carbonite eXtreme systems are:

   - **Switch Retries Enabled**: enabled
   - **Switch Retry Delay**: 40 milliseconds
5. Click **Send Configuration** (see "**Sending the Configuration to a Device**" on page 4–4).

Setting Up Machine Control

If the routing switcher system uses a machine control routing switcher to provide reciprocal switching of RS-422 signals, the remote control panels and NK-VRC need to be set up to handle these switches. Machine control must be enabled in the remote control panels and the NK-VRC, and the router level used for machine control must match across all devices.

To set up machine control in the NK-VRC:

1. In **DashBoard**, open the NK-VRC device tab.
2. In the **Physical Map** tab, use the **MC Level** list to select the value that corresponds to the level set in the machine control routing switcher. The default level is 8.

3. Click **Send Configuration** (see "**Sending the Configuration to a Device**" on page 4–4).

Saving the NK-VRC Configuration

Parameters on the various pages of the NK-VRC device tab can be stored to a file. Multiple such files can exist, corresponding to different configuration pre-sets. These pre-sets can subsequently be accessed through the **File Navigator**.

For More Information on...

- adding a directory to the File Navigator, refer to the section "**File Navigator**" in the ***DashBoard User Manual***.

To save a new configuration file:

1. Open or select the NK-VRC device tab that contains the configuration to be saved.
2. Click **Save As** ( ) to save the current configuration to a file.

   The **Export *NK-VRC* to file** window opens.
3. Navigate to the folder where the configuration is to be saved.

   The default location in Windows is **Documents**.
4. Click **Save**.

To save changes to an open configuration file:

1. Open or select the NK-VRC device tab that contains the configuration to be saved.
2. Click **Save** ( ) to save the current configuration.

To open a saved configuration file:

1. In the **File Navigator** section, navigate to the configuration file to be opened.
2. Double-click on the icon for the saved configuration.

   The selected configuration file is opened in the NK-VRC device tab.

Resource Management Setup Examples

Single Router Configuration

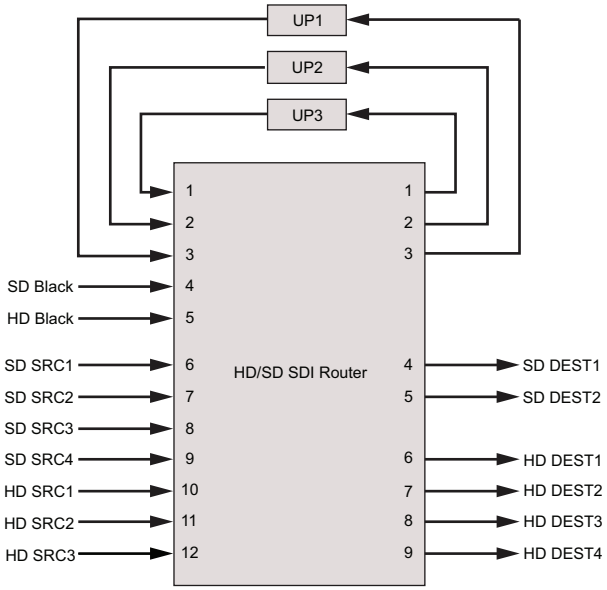
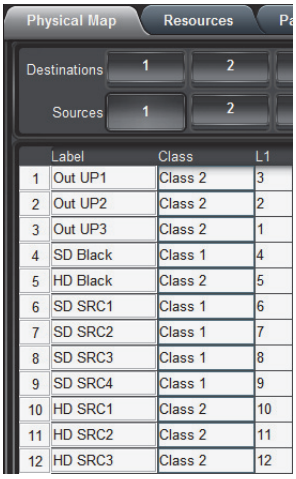


Figure 5.21 *Example of single router configuration*

Figure 5.21 is an example of a single HD/SD SDI router with a mix of HD & SD sources. There are three external up-converter resources tied into the router. This will allow SD sources to go to HD destinations as up-converted HD. The numbers in **Figure 5.21** refer to the physical connections on the HD/SD router.

The configuration in **Figure 5.21** is demonstrated in **Figure 5.22**, **Figure 5.23**, **Figure 5.24**, **Figure 5.25**, and **Figure 5.26**.

- In **Figure 5.21**, sources will not be down-converted to go to SD destinations. Additional resources and resource rules would be required.



	Label	Class	L1
1	Out UP1	Class 2	3
2	Out UP2	Class 2	2
3	Out UP3	Class 2	1
4	SD Black	Class 1	4
5	HD Black	Class 2	5
6	SD SRC1	Class 1	6
7	SD SRC2	Class 1	7
8	SD SRC3	Class 1	8
9	SD SRC4	Class 1	9
10	HD SRC1	Class 2	10
11	HD SRC2	Class 2	11
12	HD SRC3	Class 2	12

Figure 5.22 *Virtual source configuration*

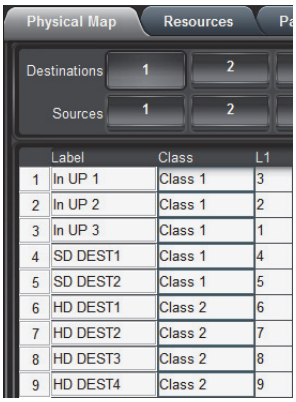


Figure 5.23 *Virtual destination configuration*

Class 1 sources and destinations are SD SDI and Class 2 sources and destinations are HD SDI.

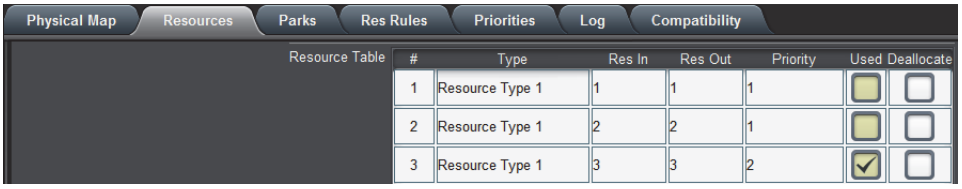


Figure 5.24 *Resource configuration*

The first two resources in **Figure 5.24** are set as high priority resources and are not in use. The third resource is lower in priority and is in use.

Figure 5.25 *Park configuration*

Figure 5.26 *Resource rule configuration*

In this configuration, any SD to SD or HD to HD routes will be done internally in the router without using any resources. An SD to HD route will be done using one of the three up-converting resources and an HD to SD route will fail as there is no defined rule.

Two Router Configuration

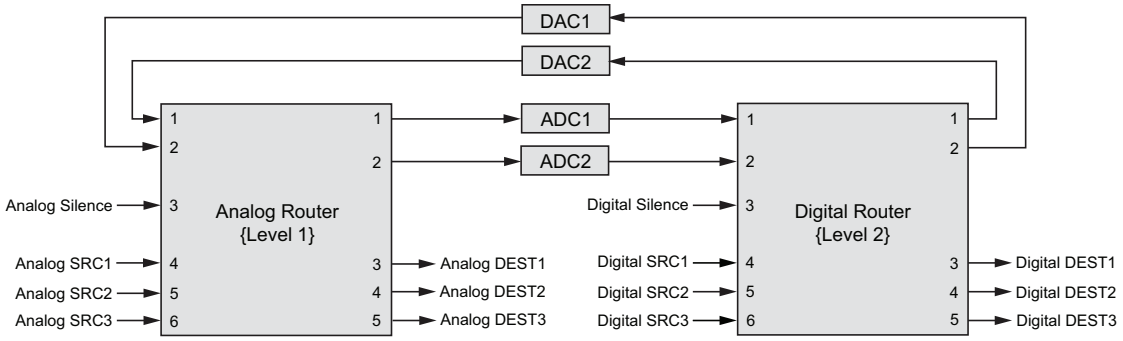
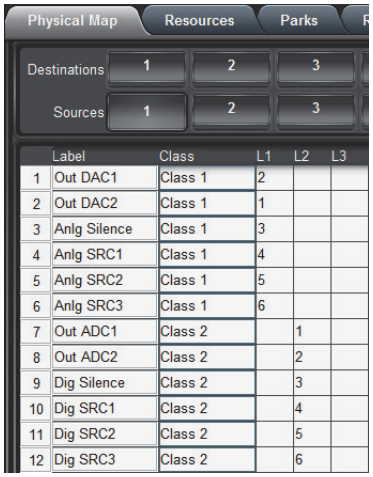


Figure 5.27 *Example of two router configuration*

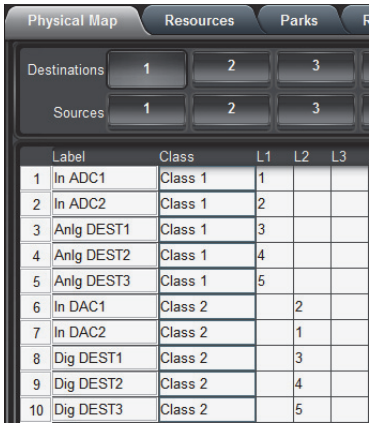
The example in **Figure 5.27** has an analog and digital audio router with a pair of audio ADCs and DACs between the two routers. The numbers in the diagram refer to the physical connections on each router.

The configuration for the example in **Figure 5.27** is demonstrated in **Figure 5.28**, **Figure 5.29**, **Figure 5.30**, **Figure 5.31**, and **Figure 5.32**.



	Label	Class	L1	L2	L3
1	Out DAC1	Class 1	2		
2	Out DAC2	Class 1	1		
3	Anlg Silence	Class 1	3		
4	Anlg SRC1	Class 1	4		
5	Anlg SRC2	Class 1	5		
6	Anlg SRC3	Class 1	6		
7	Out ADC1	Class 2		1	
8	Out ADC2	Class 2		2	
9	Dig Silence	Class 2		3	
10	Dig SRC1	Class 2		4	
11	Dig SRC2	Class 2		5	
12	Dig SRC3	Class 2		6	

Figure 5.28 *Virtual source configuration*



	Label	Class	L1	L2	L3
1	In ADC1	Class 1	1		
2	In ADC2	Class 1	2		
3	Anlg DEST1	Class 1	3		
4	Anlg DEST2	Class 1	4		
5	Anlg DEST3	Class 1	5		
6	In DAC1	Class 2		2	
7	In DAC2	Class 2		1	
8	Dig DEST1	Class 2		3	
9	Dig DEST2	Class 2		4	
10	Dig DEST3	Class 2		5	

Figure 5.29 *Virtual destination configuration*

Class 1 sources and destinations are analog audio and Class 2 sources and destinations are digital audio.

Figure 5.30 *Resource configuration*

In **Figure 5.30**, the first two resources are DACs (Type 1) and the second two resources are ADCs (Type 2). All four resources are set to the same priority level.

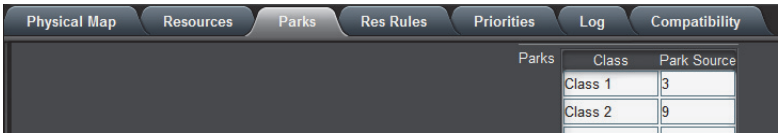


Figure 5.31 *Park configuration*

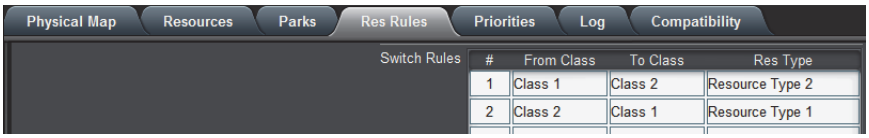


Figure 5.32 *Resource rule configuration*

The first resource rule covers routes from analog audio (Class 1) to digital audio (Class 2) using ADC resources (Type 2).

The second resource rule covers routes from digital audio (Class 2) to analog audio (Class 1) using DAC resources (Type 1).

Resource and Panel Priorities

Each resource has a priority assigned to it. This can be used to reserve it for high priority use.

Similarly, each panel or control device has a priority assigned to it that determines which resources can be accessed by that panel/device.

Resources and control panels can be assigned a priority from 1 to 8, where 1 is the highest priority and 8 is the lowest priority. If priorities are not required, set all the priority levels to be the same. The default is 8.

In order for a control panel to be able to access a resource, it must have a priority higher than, or equal to, the resource priority.

A resource can only be de-allocated by the control panel that originally allocated the resource, or by another panel with a higher priority. The NK-VRC de-allocate function in DashBoard has the capability to de-allocate any resource regardless of which panel allocated it originally.

Operating the NK-VRC

General

The NK-VRC operates transparently between all remote control panels, controlling devices (NK-GPI, NK-JBX), and the routing switcher system. There are four LEDs and a reset port on the front panel of the NK-VRC.

Remote control panels are used to switch virtual sources and destinations, therefore, the keys on the remote control panels should reflect this virtual context.

If resource management is in use, the panels with a display will indicate when a resource is in use. Additionally, control panels can be configured to have a resource de-allocate button to manually release a resource that is in use.

For More Information on...

- control panels, refer to the user guide of the respective control panel.

LED Indicators

The front panel of the NK-VRC has four LEDs. During startup, these LEDs flash five times to show that they are functional and to indicate that the NK-VRC is initializing.

During normal operation, the LEDs indicate the flow of requests and responses between the remote control panel and the routing switcher.

Table 7.2 LED indicators on the front panel of the NK-VRC

LED	Function
A	Shows that a virtual switch request has been received at the NK-VRC from a remote control panel.
B	Shows that a physical switch request has been sent from the NK-VRC to a routing switcher.
C	Shows that a physical switch response has been received at the NK-VRC from a routing switcher.
D	Shows that a virtual switch response has been sent from the NK-VRC to a remote control panel.

The LEDs operate sequentially. LED **A** illuminates when a switch is requested on the remote control panel. LED **A** switches off when LED **B** illuminates, indicating that the virtual switch request has been processed to a physical switch request and sent to the routing switcher. LED **B** remains illuminated until the NK-VRC receives a physical response from the routing switcher that the switch has been made; LED **C** illuminates at this point. LED **C** switches off when LED **D** illuminates, indicating that the physical switch response has been processed to a virtual switch response and sent to the remote control panel. LED **D** switches off automatically after a short delay.

When a successful switch request is made from a remote control panel that is working in a routing switcher system with an NK-VRC, the LEDs illuminate rapidly from **A** through **D**.

Resource Usage

In the **Resources** tab of the NK-VRC in DashBoard, the **Used** column indicates when a resource is in use. If the **Used** check box is selected, the resource is in use.

Resources can be de-allocated using the **Resources** tab.

***Figure 7.33** Resources tab*

To de-allocate a resource:

1. In **DashBoard**, open the NK-VRC device tab.
2. Select the **Resources** tab.
3. Select the **Deallocate** check box of the resource.
4. Click **Send Configuration** (see "**Sending the Configuration to a Device**" on page 4–4).

Resetting the NK-VRC

To return to a known operating state and configuration, perform one of the following:

- send the default configuration to the NK-VRC (see "**Sending the Configuration to a Device**" on page 4–4)
- reset the device

If the NK-VRC fails to accept any configuration that is sent to it, then the device should be reset. When performing a reset, the NK-VRC takes on the last-known operating state and configuration that is stored in memory.

Reset Button

The **RESET** button can be used in the event of device failure where the Heartbeat stops pulsing. In some cases, looping or daisy-chaining too many devices on one line may cause a communication failure or a power dropout (with devices that are supplied phantom power via the T-Bus line).

The reset button can be used as a last resort if errors are encountered, but no physical problem can be sourced (disconnected or severed CAT5, power cable, etc).

To reset the NK-VRC:

Press and hold the **RESET** button on the front panel of the NK-VRC for three seconds.

Troubleshooting

Table A.3 Troubleshooting

Problem	Cause	Action
NK-VRC is not responding to DashBoard.	Information stored in the NK-VRC has been corrupted.	Try the following until the NK-VRC responds: • Reset the NK-VRC • Send the default configuration to the NK-VRC
The RCP-NKM and RCP-NKQ are not switching correctly.	The NK Series devices are not set up correctly to operate with virtual routing.	Try one of the following: • Use DashBoard to set up the devices with virtual routing enabled (see "**Setting Up Virtual Routing**" on page 4–6) • Reset the NK-VRC
NK-VRC takes a long time to start up.	The mapping table contains non-existent crosspoints.	Remove table entries that do not correspond to physical connections on the routing switchers.
Cannot see tabs (Physical Map, Resources, Parks, etc.) in the main area of DashBoard.	DashBoard is not up to date.	Update DashBoard. For information on updating DashBoard, refer to the ***DashBoard User Manual***.